



Donor Screener (full-time, onsite)

Help optimize health outcomes for medically fragile babies while working in a positive, collaborative, and dynamic environment! The nonprofit Mid-Atlantic Mothers' Milk Bank is seeking an additional Donor Screener for its growing Screening Department. The ideal candidate has a passion for the lifesaving mission of the organization along with medical knowledge and experience working with families in the child-bearing years. Screeners may come from a variety of backgrounds including, but not limited to, support services, lactation consultation, nursing, counseling, social work.

About the Role: Screeners manage the screening and donation process for donors which includes a phone interview, completion of medical forms, blood screening, education, co-ordination of milk shipping and drop-offs, and receiving of milk. The screening department also manages the bereaved donor program. Some community outreach activities are required. Excellent and compassionate communication and meticulous record keeping are critical to the role.

About Mid-Atlantic Mothers Bank: Our nonprofit organization collects milk from carefully screened volunteer donors (milk donors are our heroes!). The milk itself is tested, bottled and pasteurized before it is distributed to neonatal intensive care units (NICUs) and outpatients with medical needs. The milk bank serves over 85 hospital units across PA, NJ, WV, and MD. It's an exciting time as the organization innovates and plans for an upcoming expansion to help even more medically fragile babies.

Work Hours: Onsite role during normal milk bank hours Monday through Friday, 8:30 am to 4:30pm. Flexible schedule possible. Occasionally, community and industry events occur outside of the typical business hours.

Salary: \$22-\$28/hour

Work Location: 3127 Penn Avenue Pittsburgh, PA 15201, free parking. Of note, the organization is relocating to 575 Lincoln Avenue Pittsburgh, PA 15202 (anticipated late 2025 or early 2026).

Benefits:

- Paid time off
- Healthcare Benefits through ICHRA
- Dental and Vision plans
- Retirement (Simple IRA match)

Educations and Credentials: Bachelor's degree preferred but combinations of education and experience will be considered. IBCLC, CLC, or other lactation credential preferred but not required.

Requirements:

- Excellent communication skills
- Excellent organizational skills and attention to detail
- Past work in a clinical setting (OB, pediatrics, neonatology, or breastfeeding center) preferred
- Adept with Microsoft Office Suite
- Experience with databases or electronic medical records preferred

Additional Requirements:

- Enjoys learning new skills and working in a fast-paced environment
- Interpersonal and communication skills necessary to communicate with parents, clinicians, and the milk bank team
- Ability to work cooperatively
- Embraces and quickly adapts to change (the milk bank is growing quickly)
- Enthusiasm for the mission of Mid-Atlantic Mothers' Milk Bank
- Ability to travel occasionally for events, conferences, etc.
- Bilingual a plus

Mid-Atlantic Mothers' Milk Bank is committed to providing equal opportunity for all employees and applicants.

Learn more about lifesaving donor milk at www.midatlanticmilkbank.org