



Milk Donor Screener (full-time, onsite)

Location: Pittsburgh, PA (3127 Penn Avenue, Pittsburgh, PA 15201)

Salary: \$22.00 - \$29.50 per hour

Job Type: Full-Time

At **Mid-Atlantic Mothers' Milk Bank**, we are on a mission to save the lives of medically fragile babies through the gift of donor milk. Our nonprofit organization carefully screens volunteer donors and tests and pasteurizes donated milk for neonatal intensive care units (NICUs) and medically fragile outpatient babies across PA, NJ, WV, and MD. We are expanding to serve even more families, and we're looking for compassionate, dedicated team members to help make this life-saving work possible.

About the Role

As a **Milk Donor Screener**, you'll play a key role in managing the screening and donation process for our generous milk donors. This role includes:

- Conducting phone interviews and guiding donors through the donation process
- Reviewing medical forms and ensuring accurate completion
- Managing blood screening and educating donors on the donation process
- Coordinating milk shipments, drop-offs, and receiving donated milk
- Supporting bereaved donor families with care and compassion
- Assisting with community outreach and events

Your attention to detail, empathy, and communication skills will be essential in ensuring the safety of the milk we collect.

Who We're Looking For

We welcome candidates from diverse backgrounds, including but not limited to: nursing, lactation consulting, social work, counseling, or support services. If you are passionate about working with families during the child-bearing years and have a heart for service, this could be the perfect role for you.

Requirements

- **Excellent communication and organizational skills**
- Ability to handle sensitive situations with empathy and professionalism
- Experience in clinical settings (e.g., OB, pediatrics, neonatology, breastfeeding support) is preferred

- Experience working with families in the childbearing years
- Familiarity with medical terminology
- Experience with Microsoft Office Suite and databases or electronic medical records
- Ability to work well both independently and as part of a team
- Comfort working in a fast-paced, evolving environment
- Strong passion for the mission of Mid-Atlantic Mothers' Milk Bank

Preferred Credentials:

- Bachelor's degree (preferred but not required)
- Lactation credentials (IBCLC, CLC, or similar) are a plus
- Bilingual is a plus

Why Join Us

Impactful Work: Be part of a mission that helps medically fragile babies thrive.

Benefits:

- Paid Time Off
- Health, Dental, and Vision Insurance
- Retirement Plan (Simple IRA with match)
- Flexible scheduling options

Positive, Collaborative Team: Work in a supportive environment where your contributions make a direct impact.

Future Growth: The Milk Bank is expanding, providing opportunities for career growth as we grow.

Work Hours:

- Monday through Friday, 8:30 AM - 4:30 PM, some flexibility possible
- Occasional evening or weekend events for community outreach

To Apply:

If you are passionate about helping babies and families, we want to hear from you! Apply now to join our dedicated team and make a life-saving difference at www.midatlanticmilkbank.org